



VM Sources – CVDX FAQ

Q: What's the difference between CVDA™ and CVDX™?

A: The CVDX™ exam includes all of the questions on the CVDA™ exam plus questions on the Service Console management and Remote Command Line Interfaces.

Q: What version of the product/software are the CVDA™ and CVDX™ based on?

A: Always the latest version. The CVDA™ and CVDX™ exams are not based on any one specific product but rather focus on strategy and management.

Q: What kind of questions are on the CVDA™ and CVDX™ exam?

A: Multiple Choice, Multiple Select and True/False

Q: Are questions illustrated for clarity?

A: Yes, many questions are illustrated

Q: What's the passing score for the CVDA™ and CVDX™ exams?

A: 72%

Q: What if I don't pass the exam?

A: No problem! Our customer service will arrange a retake at no additional charge.

Q: What's the delay between retakes?

A: Testing appointments may be set up a minimum of one week apart.

Q: After I certify, what do I get?

A: You get access to numerous resources including graphics and certification validation.

Q: Can I go over my answers before submitting the exam?

A: Yes, we encourage you to do so until you are out of time



Q: I once sought an independent certification and it took forever. I tried to call, but there was no number or contact.

A: Certifications 100% supported and will be delivered within 2 weeks and you will be able to call on the phone at any time to confirm certified status

Q: I participated in another providers training program and am having trouble getting certified. May I obtain a CVDA™ or CVDX™ certification?

A: At this time the CVDA™ and CVDX™ certifications are being offered only in conjunction with our training programs

Q: Will I know which answers I got correct or incorrect?

A: No, you will know only the percentage.

Q: Is this certification process endorsed or sponsored by VMware?

A: No, this is a vendor-neutral certification which covers knowledge beyond the scope of one product or brand.

Q: Is it an industry-recognized certification process?

A: It is a nationally known and supported certification. Individuals and companies can choose which certification(s) they will recognize; however, our certification process is valid and more comprehensive than many.

Q: How many questions and how long does the test take?

A: CVDA™ tests have 80 questions and take 60 minutes; CVDX™ tests have 100 questions and take 90 minutes. Most candidates finish early and use the remaining time to review their answers.

Q: What if I need to re-take the exam

A: Retakes are easily available at a time and place which is convenient for you. Ask your exam proctor to schedule an appointment or schedule a retake through our customer service.

- Retakes are available at your facilities or through a virtual online workstation, if the student lives more than 50 miles from your facilities. We want to encourage students to re-take in person as opposed to online.



Q: I would like to study for a few days before taking the exam, can I schedule an appointment following class?

A: Absolutely! We encourage you to take the exam immediately following class so you have a better understanding of the knowledge required. The cost of the exam and retakes is included in your basic tuition, so you may test when you want to.

Q: I took a certification exam once which had questions based on out-of-date materials. How current are the exams?

A: We aggressively update exams and classroom materials to cover the latest versions and standard available. There is no discrepancy between what you learn in the classroom, current production versions of software/products and our exams.

Q: How about memorization? I took an exam once where many questions were based on the capitalization of a particular command switch.

A: We have written our exam to be based on strategy and technique. While you must learn certain facts, we frame those facts in a non-ambiguous question.

Q: Your website says that you will send a confirmation of certification on my behalf to any address I specify. Why would I do that?

A: Our confirmation letter is in standard business format, printed on company letterhead and signed. It will be delivered directly to the address you specify by first-class mail within two weeks of your request. It just looks good and demonstrates your skills in a way that no other certification for virtualization professionals can.

Q: My certificate was damaged in the mail, how do I get a replacement?

A: Unlike other certification providers, we put the full weight of our company behind supporting the CVDA™ and CVDX™ certifications. You can call us, send an email or contact your training consultant to obtain a replacement.

Q: What's the difference between the CVDA™ and CVDX™ certifications?

A: The CVDA™ certification covers using the supported GUI administration tools to create and run virtualized datacenter environments. The CVDX™ certification includes all of the CVDA™ plus: command-line tools and integrations, automation and scripting utilities, detailed performance analysis and problem-solving.



Q: Can I register for either exam if I feel that I am prepared?

A: Yes, but the exams are graded as a whole and if you do not pass the CVDX™, even if you met the criteria for the CVDA™, no certification will be issued.

Q: Is every question on the certification exam covered in the appropriate training program?

A: Every subject is covered. We provide practice exams to help candidates' better focus their knowledge for the certification process.